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Harmony Healthcare IT Integrates iTivity Into Product Lines --

iTivity delivers unparalleled accessibility, tight security and dramatically lower costs

ATLANTA, GA – September 9, 2009. Tridia Corporation, the leader in remote access and support software for Linux and UNIX, announces that Harmony Healthcare IT (Harmony HIT) has decided to integrate iTivity into its service offerings and product lines. Harmony HIT provides a variety of IT services and products for physicians, large healthcare groups, and community health centers. Rapid and secure access is essential to insure customer satisfaction and ultimately the quality of healthcare.

"Our customers rely on us to keep their IT systems up and running. Their uptime ensures that they have reliable and immediate access to patient data, says Rick Adams, Harmony HIT's General Manager. "iTivity is a critical tool that allows us to deliver on our promises so that doctors can deliver on theirs."

iTivity is used by Harmony HIT to remotely access and support systems including patient management systems, electronic medical record systems, and data archiving systems. These systems run on a variety of operating systems including Linux, IBM AIX, SCO UNIX and Microsoft Windows. iTivity's cross platform functionality, combined with ultra secure access over the Internet, makes supporting systems and users very fast and efficient, greatly improving productivity and reducing support costs.

"Our analysts' time is very valuable. With iTivity they can access any customer system at any time, greatly reducing the time it takes to resolve problems. This keeps us efficient and keeps our customers satisfied," adds Adams. "iTivity is essential to our business."

Harmony HIT implemented iTivity in 2007 and has steadily been integrating it into its products and business practices. Recently Harmony HIT increased its number of connections, reflecting additional growth.

"Harmony HIT is like many of our iTivity customers. They initially implemented iTivity to solve a specific problem and then continue to integrate it into their products and workflows," says Vince Frese, Tridia's President & CEO. "Harmony HIT is realizing the tremendous benefit of integrating iTivity into their solutions."

About Harmony Healthcare IT

Based in Mishawaka, IN, Harmony HIT delivers strategic planning, tactical execution and day-to-day support for healthcare information technology. Their services help to safeguard patient information, ensure cash flow, and increase productivity. More information can be found at www.harmonyhit.com

About Tridia Corporation

Founded in 1987, Tridia has been the market leader in Linux and UNIX remote access and support solutions for almost two decades. Tridia has over 3,300 customers and more than 30,000 installations worldwide. Tridia launched iTivity in 2004 as the first premise-based remote access and support solution for use on private and public networks that can be customized and integrated into existing workflows and applications. Tridia's products allow ISVs, VARs and IT Solution Providers to increase worker productivity, lower support costs, improve customer satisfaction, insure compliance and increase sales.