

## FOR IMMEDIATE RELEASE



### **Integrated Management Solutions, Inc. Expands Commitment to iTivity -- 24/7 Access and Simplified Support Processes Offer Huge Benefits**

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ATLANTA, GA – February 1, 2010. Tridia Corporation, the leader in simplified remote access and support software for Linux, announces that Integrated Management Solutions, Inc., (Integrated) has expanded its commitment to iTivity. Integrated provides software solutions and support services to food processors and distributors.

iTivity is used by Integrated to remotely access and support customer systems. These systems run on Red Hat Linux servers and MS Windows clients. iTivity's industry-leading Linux support, its ability to allow 24/7 access to any customer system, and single user interface, allows Integrated to respond immediately to any customer support issue using standardized support processes. iTivity allows Integrated to simplify their support process and greatly improve productivity, reduce support costs, and increase customer satisfaction.

Integrated first implemented iTivity in 2005 and has steadily been integrating it into all its products and business practices. Recently, Integrated increased its number of sessions reflecting additional growth.

*"Integrated is like many of our iTivity customers. They initially implemented iTivity to solve a specific problem and then continue to integrate it into all of their products and workflows," says Vince Frese, Tridia's President & CEO. "Integrated is realizing the tremendous benefit of integrating iTivity into all their solutions."*

#### About Integrated Management Solutions, Inc.

Based in Furlong, PA, Integrated delivers software solutions and support services to food processors and distributors. Integrated's customers are located all over the United States and range from full-line distributors to distributors and processors that specialize in all types of meat, poultry, seafood, produce, dairy, grocery and specialty items.

#### About Tridia Corporation

Founded in 1987, Tridia has been a market leader in remote access and support solutions for over two decades. Tridia has over 3,300 customers and more than 300,000 installations worldwide. Tridia launched iTivity in 2004 as the first remote access and support solution designed especially for Linux. By simplifying remote access and support, Tridia's products allow ISVs, VARs, and IT Solution Providers to increase worker productivity, lower support costs, and improve customer satisfaction.