

FOR IMMEDIATE RELEASE



Summit Health Connects with iTivity --

Tackles Supports Challenges of Far Reaching Hospital Network

Contact
Donna Straight
news@tridia.com

Tridia Corporation
1355 Terrell Mill Road
Building 1482, Suite 100
Marietta, GA 30067

t. 770-428-5000
f. 770-428-5009
www.tridia.com

ATLANTA, GA – MAY 4, 2009. Tridia Corporation, the leader in remote access and support software for Linux and UNIX, announces that Summit Health located in Waynesboro, PA has selected iTivity to improve the support for their hospital network.

"Healthcare is all about serving people.", says Vince Frese, Tridia's President & CEO. "Tridia is proud to be part of Summit's solution that improves the overall customer experience through faster response."

Summit Health is a network of hospitals and clinics. Their geographic dispersion creates support challenges. With thousands of clinicians and patients, keeping their computer systems up-and-running is critical to their ability to deliver prompt, quality, healthcare. Summit Health analyzed their remote support needs and determined that they need to improve the quality and speed of their remote support. Given their multiple locations, multiple computing platforms, and HIPAA compliance requirements, they selected iTivity as their preferred support solution.

About Summit Health

Summit Health is located in Franklin County, PA, and is the region's primary health care provider and largest non-governmental employer. They are the non-profit parent organization of Chambersburg Hospital and Waynesboro Hospital. Summit Health oversees the delivery of a variety of healthcare services through hospitals, outpatient clinics, and community outreach.

About Tridia Corporation

Founded in 1987, Tridia has been the market leader in Linux and UNIX remote access and support solutions for almost two decades. Tridia has over 3,300 customers and more than 20,000 installations worldwide. Tridia launched iTivity in 2004 as the first premise-based remote access and support solution for use on private and public networks that can be customized and integrated into existing workflows and applications. Tridia's products allow ISVs, VARs and IT Solution Providers to increase worker productivity, lower support costs, improve customer satisfaction, insure compliance and increase sales.