

For Immediate Release



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MDSERVE Bolsters Technology Support For Community Healthcare Centers – Selects Tridia iTivity For Remote Support

ATLANTA, GA — DECEMBER 2, 2005. Tridia Corporation, the leader in multiplatform remote support solutions, announced a new license agreement with healthcare information technology provider MDSERVE.

This agreement enables MDSERVE to use a single solution to provide remote support for customers of its Total Technology Solution™ — an all-inclusive offering for medical practices and community healthcare centers comprising patient management, financial management, and EMR applications, plus voice and data communications solutions delivered with comprehensive customer support.

“IT is the backbone of healthcare,” Stated Vince Frese, CEO Tridia Corporation. MDSERVE has been so successful because it allows its customers to focus on delivering quality healthcare while MDSERVE ensures the availability of every aspect of the healthcare IT infrastructure.”

To fully deliver the functionality customers need, The MDSERVE TSS™ comprises a complex environment incorporating Microsoft Windows and Windows Mobile clients and servers, Linux Servers, Cisco voice and data technologies, and Citrix access technologies. Minimizing downtime is essential to the TSS offering’s success. MDSERVE required a remote support solution that could function across the widest variety of platforms and connection types even if a computer was unattended.

MDSERVE conducted an extensive multi-month investigation and evaluation of the options available and ultimately selected iTivity. In addition to its multiplatform, “always-on” capability, iTivity was selected because of its highly-secure, HIPAA-compliant, self-hosted architecture. “Tridia has been working with healthcare solution providers for 18 years,” stated Frese. “We know quite well what CIO’s of healthcare organizations require from remote access technologies.”

About Tridia Corporation

Founded in 1987, Tridia has been the market leader of multiplatform remote support solutions for almost two decades. In 2004, Tridia launched iTivity, the first self-hosted server for multiplatform remote support. iTivity lets IT departments standardize on a single, secure, affordable solution for accessing and supporting every computer system and device in the enterprise regardless of platform. As a result, support organizations can enjoy previously unattainable levels of efficiency, productivity and customer satisfaction. Tridia is headquartered in suburban Atlanta Georgia. For more information visit itivity.tridia.com.



About MDSERVE

MDSERVE is a leading provider of comprehensive healthcare information technology solutions. Its Total Technology Solution™ includes practice management, electronic health records, accounting, custom reporting, data center and managed IT services, as well as web based training and educational services through its innovative new e-learning constituent, MDSERVE University. MDSERVE is headquartered in Stafford, TX.