

For Immediate Release



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Tridia makes using Microsoft Remote Desktop and Windows Terminal Services Secure and Complaint – Gives Companies Centralized Control Over Remote Computer Access

ATLANTA, GA — SEPTEMBER 23, 2005. Tridia Corporation announced the latest release of its solution for remote computer support and administration, iTivity 4.6. This release adds out-of-the-box support for Microsoft Remote Desktop and Windows Terminal Services to Tridia's server-based, secure remote access product.

"Until iTivity, access and security were always opposing objectives," stated Vince Frese, CEO Tridia Corporation. "Terminal Services is a good example." Using RDP alone requires opening port 3389 in the firewall, a practice which makes the system vulnerable. By contrast using Windows Terminal Services or Remote Desktop in conjunction with iTivity allows the firewall to remain intact. iTivity facilitates the connections using secure http connections.

iTivity uses centralized authentication to further increase security while simplifying the administration of local WTS configurations. iTivity can be configured to use existing NTLM, LDAP and PAM authentication servers to ensure only users known to the network are allowed access to the iTivity server and the remote systems accessible from it.

iTivity also helps customers ensure compliance with regulations such as HIPPA and Sarbanes-Oxley. The centralized iTivity server logs all user activity, making it clear what files viewed, altered, and transferred to and from the local system.

Other features new to iTivity release 4.6 include Support Domain Access and Group Privilege Access which simplify the management of access rights to customer computers for help desks and commercial support organizations. The new Secure Dial feature ensures that remote servers with attached modems will only respond to authorized users connecting through the iTivity server. This feature is especially important to Value Added Resellers and IT Solution Providers who sell to and service customers in regulated industries.

About Tridia Corporation

Founded in 1987, Tridia has been the market leader in UNIX and cross-platform remote access solutions for almost two decades. In 2004, Tridia launched iTivity, the software infrastructure for Real Time Resolution. iTivity lets IT Solution Providers standardize on a single, secure, affordable solution for accessing and supporting every customer system and device. As a result, these companies can enjoy previously unattainable levels of efficiency, productivity and customer satisfaction. For more information visit itivity.tridia.com.