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Contact
Donna Straight
news@tridia.com

Tridia Corporation
1355 Terrell Mill Road
Building 1482, Suite 100
Marietta, GA 30067

t. 770-428-5000
f. 770-428-5009
www.tridia.com

Tridia Announces iTivity Release 5.4 -- Takes the Lead In the Linux Remote Access and Support Market

ATLANTA, GA – April 16, 2010. Tridia Corporation, the leader in simplified remote access and support solutions for Linux, announces the release of iTivity Release 5.4. This release of iTivity is designed for IT Solution Providers, ISVs and VARs who need to access and support Linux-centric solutions and Windows PCs.

iTivity Release 5.4 offers these new features:

Native Linux iManager: iTivity 5.4 adds support for popular Linux desktops, including Fedora and Ubuntu. The new iManager enables remote access and support from Linux to Windows, Linux, Unix, and any other supported devices.

SSH support in iManager and iAgent: iTivity 5.4 supports SSH access to Linux, AIX, HP-UX, Solaris, lights-out management devices, routers and more. You can use either the iManager's built-in SSH client or configure the iManager to invoke an external SSH client of your choice. The 5.4 iAgents automatically detect the availability of SSH access and display the service in the iManager.

Linux File Transfer: iTivity 5.4 supports file transfer to and from iAgents using both standard FTP and Secure FTP.

Ubuntu 9.10 Support Added: iTivity 5.4 supports access to Ubuntu 9.10 systems.

JVM 1.6-based iManager: iTivity 5.4 delivers improved speed and platform compatibility, offering wheel-mouse support and Windows Aero integration. The new iManager continues Tridia's commitment to helping customers work faster and smarter on the latest platforms, including Windows 7, Fedora and Ubuntu.

Zero Install Access: iTivity 5.4 iAgents have the ability to forward remote access connections to other systems on the local network behind the firewall/NAT. iTivity can now provide secure access to lights-out management interfaces, routers, wireless hubs, network printers, embedded devices and unsupported operating systems.

Updated UNIX iAgents: iTivity 5.4 provides updated iAgents for AIX, HP-UX, Solaris and Linux. These new iAgents have improvements such as faster service scanning, SSH support, and support for complex web applications with multiple port requirements.

"Accessing and supporting Linux systems is way too complicated. It takes at least five steps each time a Solution Provider needs to access a customer's Linux system. This wastes valuable time and money and causes dissatisfied customers." says Vince Frese, Tridia's President & CEO. "This release of iTivity is aimed squarely at eliminating these problems by simplifying Linux remote access and support.", Frese adds.

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About Tridia Corporation

Founded in 1987, Tridia has been a market leader in remote access and support solutions for over two decades. Tridia has over 3,300 customers and more than 300,000 installations worldwide. Tridia launched iTivity in 2004 as the first remote access and support solution designed especially for Linux. By simplifying remote access and support, Tridia's products allow ISVs, VARs, and IT Solution Providers to increase worker productivity, lower support costs, and improve customer satisfaction.